

*“Stowell Associates allowed us to give my father what he wanted most: to go home. The heartache of watching a parent slip away was softened by the top-notch caregiving. When I didn’t have the resources anymore to handle things, you made it all work. At the end of his life, I was able to give my dad what he wanted. Thank you.”*

– Daughter of Stowell Associates client

*“This is a nice group of people to work with at Stowell. I am pleased with how professional, knowledgeable and caring everyone is, not only for the clients, but for the caregivers too.”*

– Stowell Associates caregiver

## STAFF

**Kari Klatt, RN, LCSW, C-ASWCM**  
*Executive Director*

**Phyllis Mensh Brostoff, CISW, CMC**  
*Co-founder and CEO*

**Valerie Stefanich, MSW**  
*Co-founder*

**Deborah Rosenthal Zemel, MSW**  
*Clinical Director*

### Care Managers

Our professional staff includes social workers and nurses who have decades of experience in health care, social service and retirement facilities. All are nationally certified as care managers.

### Caregivers

Our caregivers are experienced Certified Nursing Assistants (CNAs) or personal care assistants. They are mature, reliable and dedicated to providing the best care possible.

### Administrative Staff

Our administrative staff, recruiters and schedulers are all highly qualified and have years of experience with our agency.

Our own staff respond to the telephone 24 hours a day, 7 days a week.

### Stowell Associates

4485 North Oakland Avenue  
Milwaukee, WI 53211-1611  
414.963.2600 Fax: 414.963.2605

1800 East Main Street  
Waukesha, WI 53186-3902  
262.521.3016

[www.caremanagedhomecare.com](http://www.caremanagedhomecare.com)  
[inquiry@caremanagedhomecare.com](mailto:inquiry@caremanagedhomecare.com)



## Stowell Associates

Care Management  
Care-Managed Home Care

*Maintaining the  
Safety, Security and  
Independence of our  
Clients since 1983*

## Stowell Associates

Providing professional care management and caregiving services to:

- Older and disabled adults
- Their families
- Legal guardians, physicians, health care professionals, attorneys, trust officers, accountants, financial advisors and others who have responsibility for an older or disabled adult and need our specialized expertise in chronic care

## Professional Care Management

Our care managers are social workers and nurses who specialize in the care of those with:

- Chronic complex care needs
- Dementia
- Mental illness
- Families overwhelmed by care decisions
- Families who live at a distance and need a local professional they can trust

### Our care managers:

- Consult, assess and make recommendations for care
- Arrange and monitor services
- Review financial, legal and medical issues
- Assist in finding alternative living arrangements
- Counsel and support individuals and families

## Caregiving Services

Our caregivers assist our clients through a written care plan developed with the client and supervised by a professional care manager. It can include:

- Personal care such as bathing, dressing, assistance in walking, and taking medication.
- Light housekeeping, laundry, shopping for and preparing meals.
- Providing companionship and accompanying clients to appointments, activities and events.

Our caregivers are thoroughly screened with investigative bureaus. We carefully check references, credentials and driving records.

Our caregivers have worked for us an average of 4 years and as many as 30 years. We provide good wages, thorough training, paid leave, and health and dental insurance so that you know your caregiver is our valued employee.

*We work to improve the quality of the day-to-day lives of our clients and their families in ways both small and large.*



We are an equal-opportunity employer.

## Confidentiality and Fees

All of our services are strictly confidential. Our fees are based on the time we spend and the services we perform.

## Membership

**AGING (ife CARE™)**  
ASSOCIATION  
MEMBER

Our care managers are members of the Aging Life Care™ Association ([www.aginglifecare.org](http://www.aginglifecare.org)) and follow the association's Code of Ethics and Standards of Practice.

We can refer families to competent professionals throughout the U.S. through this association.



BETTER BUSINESS BUREAU SERVING WISCONSIN

**Torch Award**  
For Business Ethics & Integrity  
**WINNER**  
2004

